

## OGDENSBURG BRIDGE AND PORT AUTHORITY

### MISSION STATEMENT OF THE AUTHORITY

#### Mission:

While remaining self-sustaining, the Authority creates sound economic business development through the promotion of buildings, river, road, rail, and air transportation. This is accomplished by providing exceptional customer service, safe and secure facilities, good environmental stewardship, and focused professionalism.

#### Performance Measurements:

- Meet or exceed Federal, State, and local regulatory requirements.
- Meet or exceed Federal, State, and local safety requirements.
- Operate transparently and with accountability to partners and general public.
- Practice environmental stewardship throughout all operations.
- Provide value-added services to communities through competitive rate structures.
- Manage the Authority's assets in a prudent and fiscally responsible manner.
- Explore and utilize technology in the operation of our infrastructure.

#### Principles:

- We will ensure customer service excellence in dealing with tenants, customers, suppliers, partners, contractors, and employees of the Ogdensburg Bridge and Port Authority.
- We will provide safe and secure facilities for our employees, tenants, customers, and the general public.
- We will provide responsible environmental stewardship to ensure, protect, and conserve our natural environment.
- Provide focused professionalism when dealing with tenants, customers, suppliers, partners, contractors, and employees of the Ogdensburg Bridge and Port Authority.